GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:3111
ANSWERED ON:17.12.2015
Complaints against Air India
Singh Shri Bharat

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether instances of inefficiency, mismanagement, maladministration and corruption have been reported in Air India;

(b) if so, the number of complaints received in this regard during the last three years and the current year and the action taken by the Government thereon; and

(c) the steps taken/proposed to be taken by the Government to streamline the functioning of Air India?

Answer

Minister of State in the Ministry of CIVIL AVIATION
(Dr Mahesh Sharma)

(a) to (c) In Air India 146 cases of misconduct were reported during the last 3 years and the current year. The delinquent employees have been charge sheeted and disciplinary action has been taken. An exemplary punishment which includes termination of services is imposed upon the
erring employees as a deterrent. Air India has a well-established Vigilance and Internal Audit Set-up, which plays a major role for checks and balances for streamlining the various activities/processes performed by the employees in the Company.